

Ensure Content Search Success with Upland's Managed Services

To fully enhance the worth of your investment and achieve optimal returns, it is crucial to collaborate with a partner capable of delivering guidance and assistance in attaining your business objectives. Upland BA Insight provides top-notch service and support customized to meet each customer's unique requirements.

We've got you covered.

Get the most out of your BA Insight implementation and reduce the burden on your IT team with Upland's Managed Services offering.

Our managed services help relieve you of the responsibilities associated with overseeing your BA Insight solutions, allowing you to concentrate on the core operations of your business.

1. Ensure search success

Environment reviews

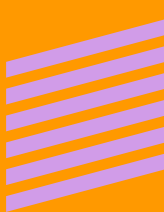
- | In-depth analysis of your current search environment
- | Tailored recommendations based on all business conditions to uniquely fit your specific needs as you grow



Optimization strategies

Access ongoing maintenance, support, and product improvements while benefitting from proactive optimization to enhance overall search performance, including:

- | Relevancy tuning
- | Analytics reporting
- | Management of Connectors
- | Configuration of SmartHub
- | Search best practice consulting
- | UI review and improvement recommendations



2. Ongoing maintenance, support, and improvement

Application and project management

- Continuous project management services ensuring project success
- Transparent tracking and comprehensive reporting

Support and maintenance

- 24/7/365 world-class support through Upland Software's globally renowned support and services team
- Regular updates and patches to fortify security and search performance

3. Resource efficiency

Upfront cost reduction

- Experience substantial savings compared to traditional procurement

Procurement Efficiency

- Accelerate time-to-market with managed services for a faster ROI
- Purchase service hours to eliminate pains associated with quoting, communication delays, and more to hasten implementation

Why choose Upland Software?

With Upland Software Services and Support, your organization gets:

- Expert guidance from a team of skillful professionals in our solutions
- Comprehensive support services to keep your Upland Software solutions running smoothly
- A range of consulting services to help you get the most out of your investment
- Managed cloud services that take the burden of managing your Upland Software solutions off your shoulders
- A partner who is committed to your success



Ready to get things done?

Connect with us to see the possibilities.

Contact us

Upland BA Insight leverages AI technology to deliver an advanced AI content search experience with results that are relevant, personalized, and actionable. The connector-based technology works with enterprises, customer portals, and websites, turning searches into actionable insights, regardless of where content or users reside.

