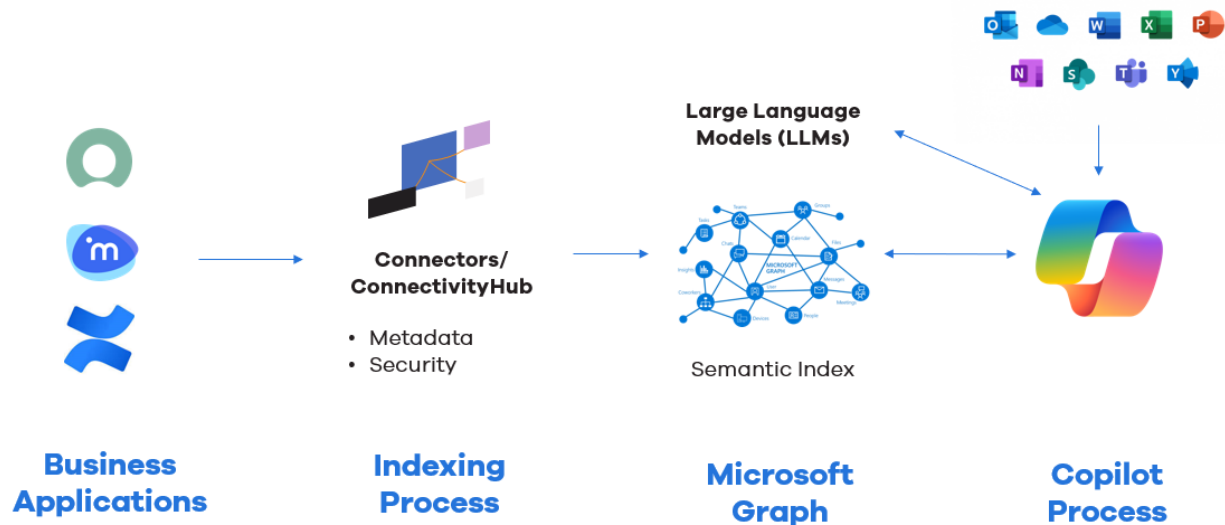


Extend Your Microsoft Copilot Experience with BA Insight

In today's dynamic business environment, you can accelerate AI-enablement with BA Insight's integrated solution with Microsoft Copilot for 365. Deploy your world-class AI-powered assistant across all your content sources through BA Insight's indexing ability.

BA Insight & Microsoft Copilot for M365



Supercharge productivity

Copilot for Microsoft 365 creates incredible personalized experiences while supporting innovation. But how do you extend the Copilot experience to include other content and data sources?

Upland BA Insight provides the distinct ability to truly maximize organizational productivity by allowing users to:

- Index external content sources directly into the Microsoft Graph
- Maximize productivity by extending Copilot outside of the Microsoft ecosystem
- Access an AI-powered assistant across all applications, not just a few lucky winners

Enterprise-ready, set, go!

BA Insight's integrated Copilot 365 solution is a potent way to ensure that your organization can stay on top of innovation and the AI race.

Our content search technology works like so:

- BA Insight is out-of-the-box ready with world-class security and over 90 Connectors, and the ability to build new custom Connectors by request
- Our dynamic environment is pristine for future enhancements and changes in the AI landscape as this emerging technology continues to evolve
- Our world-class security processes and Customer Support team ensure a seamless integration and unparalleled service

Why is BA Insight the best option for Microsoft Copilot 365?

Security

We ensure that source system security permissions are accurately translated when content is indexed into the Microsoft graph. This secure connection takes the load off your internal teams and enables a quicker return on value. BA Insight ensures that your critical organizational information is connected safely to Copilot 365.

Connectivity

Eliminate data silos within your organization by leveraging BA Insight's ability to connect to all your content sources. This enables improved Copilot prompting and allows for results returned from any search engine to be more accurate, producing a high-value search and Copilot experience.

90+ graph Connectors

BA Insight provides an array of out-of-the-box graph Connectors, including some of the most popular applications like Salesforce, ServiceNow, Confluence, and Jira. With our years of experience, we have a proven method to efficiently build and deploy connections to these applications and many more. New Connectors



Adaptability

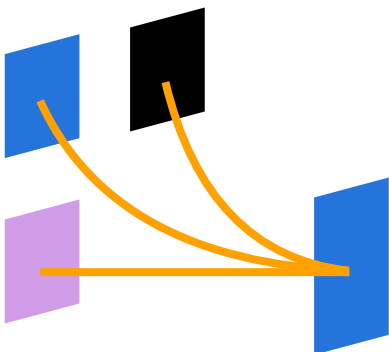
We have vast experience with large enterprises and can handle large-scale volumes of data. We provide a technically fortified foundation that can scale according to organizational growth and adapt to dynamic business needs and trending AI technologies.

Top-notch customer support

Upland Software's world class support and services team makes the buy vs. build scenario a no-brainer. BA Insight boasts some of the best technical support around, along with continuous product enhancements and updates to ensure your organization's success.

Improve your search

Continually improve search without all the development. Through integrated AI, rules-based tagging, Natural Language Processing (NLP), and text analytics, BA Insight's [AutoClassifier](#) helps deliver relevant and personalized results with every search.



Connect with Google Drive

Google Drive is a cloud-based file storage and synchronization service offered by Google.

With Google Drive, users can sync all their business files, including Microsoft Office files, across their computer, phone, and tablet and access their work whenever they need. In addition to storing files in the cloud, it allows users to share files and use other Google applications to collaborate on documents, spreadsheets, and presentations.

With Google Drive for Work you get access to Google Apps for Work which includes Forms, Sites, Calendar, Docs, Sheets, Slides, Hangouts, Google+, and more.

The BA Insight Google Drive Connector surfaces content from Google Drive in a single consolidated search index referencing Google Drive content, along with content from other repositories. The Connector works with SharePoint Search and Azure AI Search.

Future-proof your investment

As new versions of the search engines are released, new features and functionality are introduced, and the same is true of new releases of Google Drive. BA Insight takes on the burden of keeping the connector up to date for both Google Drive and the respective search engines. The upgrades are easy for your IT organization to accomplish. Simply access BA Insight's customer portal, download the latest release, then install and configure. If desired, our professional services team can handle the upgrades for you.



How does this Connector work?

- Simultaneously search Google Drive and your search index
- Work with all content in Google Drive
- Return a single, interleaved result set to the user
- Respect Google Drive security
- Minimize the impact on Google Drive and avoid performance degradation



Ready to get things done?

Let us show you what Upland BA Insight can do.

[Request a Demo](#)

Upland BA Insight leverages AI technology to deliver a web-like advanced search experience with results that are relevant, personalized, and actionable. The connector-based technology works with enterprises, customer portals, and web sites, turning searches into actionable insights, regardless of where content or users reside.

